

## Section 1: PROHIBITED ITEMS

Under no circumstances can you ship any of the following items.  
Items that appear to be prohibited may be subject to additional checks and delays.

ACID	FLAMMABLE LIQUIDS
ALCOHOL MORE THAN 70% ALCOHOL BY VOLUME (ABV)	FLAMMABLE SOLIDS
AMMUNITION	FRESH/PERISHABLE GOODS
ASBESTOS	FROZEN WATER
BEARER SECURITIES AND BONDS	FIREWORKS
BIOLOGICAL SUBSTANCES - (CATEGORY B)	FUEL
BOATS, CARS, AND OTHER VEHICLES	GASSES, CS GAS CONTAINERS
BLADED PRODUCTS	ILLEGAL GOODS
CASH, BANK NOTES & POSTAGE STAMPS	INFECTIOUS SUBSTANCES
COIN COLLECTIONS	LIVE ANIMALS
CELLS/BATTERIES THAT ARE DEFECTIVE	LOTTERY TICKETS
CLINICAL AND MEDICAL WASTE	MAGNITIZED MATERIAL
CORROSIVES	OBSCENE PUBLICATIONS & INDECENT IMAGES
COUNTERFEIT CURRENCY	OIL
DRUGS OR MEDICINES	OXIDISING MATERIALS AND ORGANIC PEROXIDES
DRY ICE	TOBACCO
ENDANGERED FLORA or FAUNA	TOXIC SUBSTANCES
ENVIRONMENTAL WASTE	WASTE, DIRT, FILTH OR REFUSE
EXPLOSIVES	WEAPONS

If your item is valuable, it is strongly recommended that the customer or the consignee arrange suitable goods in transit insurance for the difference if the value of the goods exceeds the enhanced compensation value of £750.

If you have any questions regarding your order, please contact our Customer Care Team on:

 0845 800 1034 or [customer.service@ship2me.co.uk](mailto:customer.service@ship2me.co.uk)

## Section 2: NON-COMPENSATION DELIVERABLE ITEMS

Ship2me is fully equipped to deliver these types of items, however we cannot offer compensation for these items being lost, damaged, or delivered late.

We will also not compensate you for any damage these may cause to other items in your parcel.

<b>ANTIQUES</b>	<b>MUSICAL INSTRUMENTS</b>
<b>CERAMIC OR COMPOSITE ITEMS</b>	<b>PAINTINGS, PRINTS &amp; CANVAS</b>
<b>GLASS OR FRAGILE ITEMS</b>	<b>PAINTS, WOOD STAINS &amp; ENAMELS - WATER BASED</b>
<b>ITEMS COMPOSED OF PRECIOUS METALS</b>	<b>PRECIOUS STONES</b>
<b>ALCOHOL - LESS THAN 70% ABV</b>	

## Section 3: ITEMS THAT CAN BE SHIPPED ONLY WITH AN ATTACHED NOTICE

Ship2me will ship certain items only with a Dangerous Goods Notice. We charge an extra £25 for the shipping of these goods as they have the potential to be dangerous in transit or if damaged.

The accompanying dangerous goods notice is essential to notify our delivery officers of the contents.

If you are unsure if your item needs a Dangerous Goods Notice, please ask your retailer to supply the Material Safety Data Sheet in advance for your item and we will be able to advise on your shipment.

The below list details some examples of items that require a Dangerous Goods Notice.

<b>AEROSOLS</b>	<b>SOME BATTERIES</b>
<b>AFTERSHAVE &amp; PERFUME</b>	<b>ELECTRONIC DEVICES SENT WITH LITHIUM BATTERIES</b>
<b>PAINTS, WOOD STAINS &amp; ENAMELS - OIL BASED</b>	<b>LIQUIDS OVER 1 LITRE</b>

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# Guide to Prohibited and Restricted Items

## PROHIBITED ITEMS - Further Information

### ALCOHOLIC BEVERAGES CONTAINING MORE THAN 70% ALCOHOL BY VOLUME (ABV)

Such as some whiskies, vodkas, spirits and liqueurs.

### FLAMMABLE SOLIDS

Including: Adhesives, Calcium carbide, Cellulose nitrate products, Fire lighters, Matches, Metallic magnesium, Nitrocellulose based film, Phosphorus, Potassium, Sodium, Sodium hydride, Zinc powder, Zirconium hydride.

Materials liable to cause fire by friction, spontaneous chemical changes or retained heat from manufacturing or processing or which can be ignited and/or burn.

### AMMUNITION

Excluding lead pellets and other air gun and airsoft projectiles.

### FRESH/PERISHABLE GOODS

The shipment of all fresh foods are prohibited.

Food items that can be transported include canned, tinned and other non-perishable goods.

### ASBESTOS

### FROZEN WATER

When used as a coolant or for other perishable goods for example.

### BIOLOGICAL SUBSTANCES

Diagnostic specimens including

Blood, Urine, Faeces, Semen, Embryos, Animal or Human remains.

### GASES

Including: flammable, non-flammable, toxic and compressed gases, new, used and empty gas cylinders, butane, ethane, refills for lighters, fire extinguishers and scuba tanks, life jackets, nitrogen dioxide, gas canisters, culinary foaming devices and soda stream

### BOATS, CARS AND OTHER VEHICLES

with the exception of motorcycles

Ship2me are unequipped to deliver items as large and complex as boats and cars, Motorbikes shipped through ship2me must be empty of all oils, fluids and fuel.

### ILLEGAL GOODS

Goods which are illegal, the carriage of which is illegal, or the supply of which to the recipient is illegal.

### BLADED PRODUCTS

Items with a blade or sharp point, including but not limited to knife blades, axes and swords.

Not including Cutlery sets or Kitchen Knives of which we make an exception.

### INFECTIOUS SUBSTANCE

Including used Covid testing kits this includes any clinical waste (e.g. contaminated dressings, bandages and needles).

### CELLS OR BATTERIES THAT ARE DEFECTIVE

These items are a risk of combustion or explosion

### LIVE ANIMALS

### CLINICAL AND MEDICAL WASTE

Including contaminated dressings, bandages and needles.

### LOTTERY TICKETS

### COUNTERFEIT CURRENCY, BANK NOTES AND POSTAGE STAMPS

Prohibited except copies of old denominations, which are now obsolete and worthless except for collectable value and cannot be passed as tender.

### MAGNETISED MATERIAL

Magnets and magnetized materials are at risk of damaging items within a package as well as others surrounding.

### CORROSIVES

Substances which can cause severe damage to living tissue, other freight or transport by its chemical action are prohibited (including dyes, acids, corrosive paint and rust removers, caustic soda, mercury, and gallium metal).

### OBSCENE PUBLICATIONS AND UNLAWFUL INDECENT IMAGES

Including obscene and extreme pornography, and indecent photographs or pseudo photographs of a child as detailed within Jersey law.

### DRUGS

Any medicinal, narcotic or psychoactive substance controlled under the UK's current Misuse of Drugs legislations, including but not confined to:

Cannabis, Cocaine, Heroin, LSD, Opium, Amyl nitrate.

### OXIDISING MATERIALS AND ORGANIC PEROXIDES

Including: Disinfectants, Nitrates, Hair dyes or colourants containing peroxide.

Substances that may cause or contribute to combustion of other substances, which may be liable to explosive decomposition or react dangerously with other substances and injure health.

### DRY ICE

When used as a coolant or for other perishable goods for example.

### TOBACCO

All tobacco products including vape, cigars, loose tobacco or any form of cigarette.

### ENVIRONMENTAL WASTE

Including used batteries and used engine oil.

### TOXIC SUBSTANCES

Such as: Arsenic, Beryllium, Cyanide, Fluorine, Hydrogen Selenide. Substances containing Microorganisms or Toxins known to cause (or suspected of causing) disease: Mercury, Mercury Salts, Mustard Gas, Nitrobenzene, Nitrogen Dioxide, Pesticides, Serum, Vaccines.

### EXPLOSIVES

Including: Ammunition, Blasting caps, Christmas cracker snaps, Fireworks, Flares, Fuses, Igniters, Nitro-glycerine, Party poppers Any chemical compound or device capable of producing an explosive or pyrotechnic effect or emit an instantaneous release of heat/gas are prohibited.

### WASTE, DIRT, FILTH OR REFUSE

Including household waste and rubbish.

### FLAMMABLE LIQUIDS

Including: Acetone, Benzene, Cleaning compounds, Lighter fuel, Paint thinners and removers, Petroleum, Solvents, Varnishes, Enamels, Nail varnish removers.

This includes liquids which give off a flammable vapour.

### WEAPONS

Included under Jersey Law Firearms such as:

Handguns, Machine Guns, CS Gas and pepper sprays, Flick knives/Other knives that are banned under Jersey laws, Tasers, Stun guns.

Items that appear to be weapons may be subject to additional checks and delays. Guns for sporting use under Jersey law (e.g. hunting rifles/shotguns) firearms and low-powered air weapons may be sent in compliance with Jersey law and subject to domestic controls on possession of firearms.

# Guide to Prohibited and Restricted Items

## NON-COMPENSATION DELIVERABLE ITEMS - Further Information

### ANTIQUES

Objects over 100 years old.

### MUSICAL INSTRUMENTS

Many musical instruments are fragile and may require added care when transporting. Due to these items fragility we are unable to provide compensation.

### CERAMIC OR COMPOSITE ITEMS

Of any description including without limitation, mirrored items, crystal, ceramics, porcelain, plaster, marble, China, stone, slate, resin, granite, concrete (or any item containing these materials such as vases/crockery/pots/pottery)

### PAINTINGS, PRINTS AND CANVAS

Paintings and other art forms may be fragile and may require added care when transporting. Due to these items fragility we are unable to provide compensation.

### GLASS OR FRAGILE ITEMS THAT CONTAIN GLASS PARTS

Including but not limited to:

Laptops TVs and monitors, Cameras and Lenses, Framed paintings/photographs, Watches, Tiles.

Ship2me does not recommend the shipment of any item containing glass. Ship2me will not accept any claims against items where the glass component is broken.

### PAINTS, WOOD STAINS AND ENAMELS - WATER-BASED

Due to the risk of spillages and damage to other items within a shipment.

### ITEMS COMPOSED OF PRECIOUS METALS

Due to the high value of the item we are unable to compensate for loss or damage.

Examples Including but not confined to Gold, Silver, Platinum.

### PRECIOUS STONES

Due to the high value of the item we are unable to compensate for loss or damage.

Examples Including but not confined to:

Diamonds, Rubies, Sapphires, Emerald, Topaz.

### ALCOHOLIC BEVERAGES AND LIQUIDS - MORE THAN 24% ABV BUT NOT MORE THAN 70% ABV)

Such as some whiskies, vodkas, spirits and liqueurs.

Please note any importation of alcohol will be subject to an added GST charge.

## ITEMS THAT CAN ONLY BE SHIPPED WITH AN ATTACHED NOTICE - Further Information

### AEROSOLS

Such as deodorants, body sprays, hair sprays, shaving and hair removal creams, asthma inhalers, medical aerosols such as flea sprays. These items have the potential to be flammable.

### BATTERIES - NEW WET, NON-SPILLABLE

Such as sealed lead acid batteries, absorbed glass mat and gel cell batteries.

### AFTERSHAVE & PERFUME

The perfume or aftershave must be within its original retail packaging.

### ELECTRONIC DEVICES SENT WITH LITHIUM

#### BATTERIES

Includes mobile phones, digital cameras, etc. Where the battery is not connected to the device.

For lithium ion/polymer batteries the Watt-hour rating must not exceed 20Wh per cell or 100Wh per battery.

For lithium metal/alloy batteries the lithium content must not be more than 1g per cell or 2g per battery. The maximum net quantity of cells or batteries is 5kg per parcel.

### ALCOHOLIC BEVERAGES UNDER 24% ALCOHOL.

Such as Beer, Ciders, Alcopops and some Liqueurs.

Please note any importation of alcohol will be subject to an added GST charge.

### LIQUIDS OVER 1 LITRE

If containing liquids that are not classified under dangerous goods.

### PAINTS, WOOD STAINS AND ENAMELS - OIL BASED

Due to the risk of spillages and damage to other items within a shipment. Oil-based paints are classified as a dangerous good as they have the potential to be flammable.

Please supply a Material Safety Data Sheet to our customer care team in order to make a more informed judgement on the shipment of goods.

### BATTERIES

Specifically new alkaline metal, nickel metal hydride (NiMH), nickel cadmium (NiCd) and zinc-air.